



\*Chinese version is available further down. 中文版本见下方

### How to reset password

#### How to Reset Your Password

If you have forgot your password, you can reset it by following the steps below:

- Go to [www.globaldairytrade.info](http://www.globaldairytrade.info) and click 'Log in to MyGDT'.
- On the login page, click 'Forgot password?'
- Enter your username (email address associated with your MyGDT account) and click 'Next'.
- Click 'Send me an email'.
- You will receive a system-generated email with instructions to reset your password.
- Open the email and click the password reset link.

→ Continued on the next page

#### FOR MORE INFORMATION

Log in to MyGDT and go to GDT Events | Training for our training resources

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## GDT EVENTS



## How to reset password

- Follow the on-screen instructions to set up a new password.
- Click 'Reset Password'.



Password requirements:

- At least 12 characters
- A lowercase letter
- An uppercase letter
- A number
- A symbol
- No parts of your username
- Does not include your first name
- Does not include your last name
- Password can't be the same as your last 12 passwords
- At least 2 minute(s) must have elapsed since you last changed your password

New password

❗ This field cannot be left blank

Re-enter password

☐ Sign me out of all other devices.

Reset Password

### Important Notes

- The password reset link is time-limited. If it expires, you will need to request GDT to resend the password reset email.
- If you do not receive the reset email, please check your junk or spam folder.
- Please contact GDT Support at [help@globaldairytrade.info](mailto:help@globaldairytrade.info) for assistance.

→ Continued on the next page

### FOR MORE INFORMATION

Log in to MyGDT and go to GDT Events | Training for our training resources

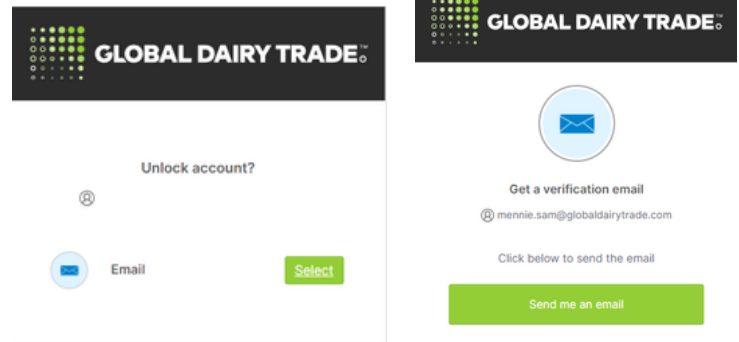
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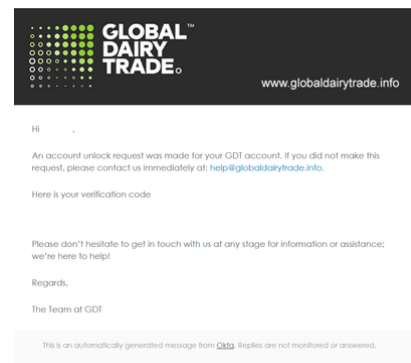
## How to unlock Account

After three failed login attempts, your account will be **locked**.  
You will need to unlock your account to continue.

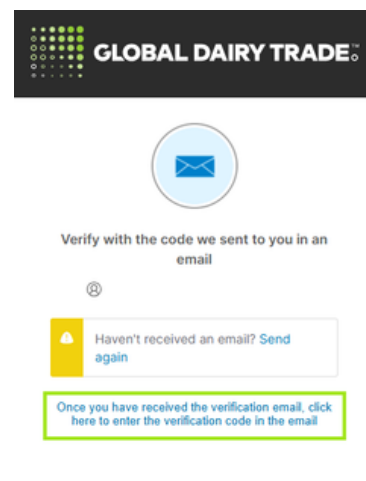
- Click '**Select**'.
- Click '**Send me an email**'



- You will receive a system-generated email with a 6 digit code.



- Navigate back to the MyGDT log in page and click '**Once you have received the verification email, click here to enter the verification code in the email**'.
- Enter the **6 digit code**.
- You are prompt to enter your **password**.



### Important note

- If you do not receive the reset email, please check your junk or spam folder.
- If you have forgot your password, click 'Forgot password?' Please refer to the above 'How to reset password' section.
- If you continue to experience issues, contact GDT Support at [help@globaldairytrade.info](mailto:help@globaldairytrade.info) for assistance.

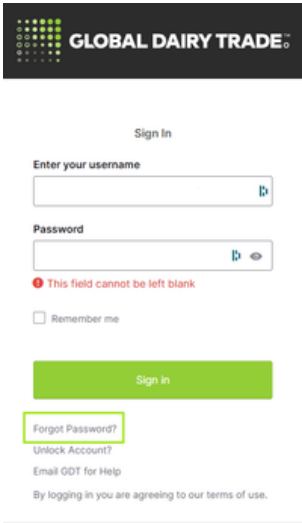
### FOR MORE INFORMATION

Log in to MyGDT and go to GDT Events | Training for our training resources

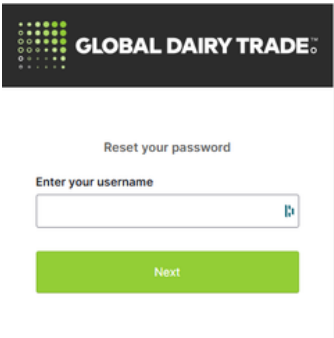
如何重置密码

如果您忘记了密码，可以按照以下步骤重置密码：

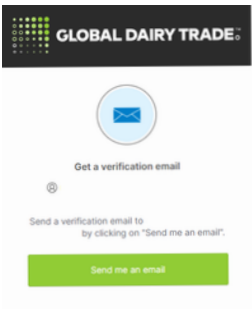
- 前往 [Global Dairy Trade 网站](#)，并点击'Log in to MyGDT'。
- 在登录页面，点击'Forgot password?' (忘记密码)。



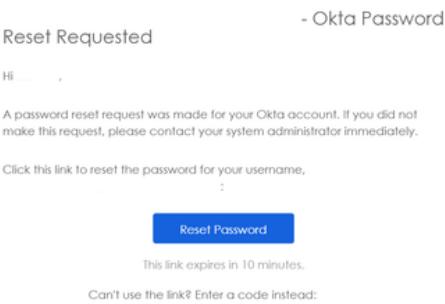
- 输入您的用户名（在MyGDT 账户注册的电子邮箱地址），然后点击'Next'。



- 点击'Send me an email'。
- 您将收到一封系统自动发送的电子邮件，其中包含重置密码按钮。



- 打开该邮件并点击密码重置链接。



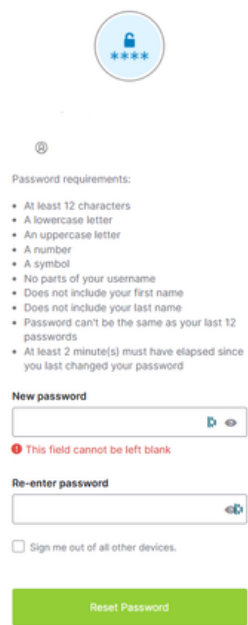
→ 请参阅下一页（续）

了解更多信息

登入 MyGDT 点击 [GDT Events | Training](#)

## 如何重置密码

- 按照页面提示设置新密码。
- 点击'Reset Password' 完成密码重置。



The screenshot shows a password reset interface. At the top is a blue circular icon with a lock and four stars. Below it is a heading 'Password requirements:' followed by a bulleted list of rules: at least 12 characters, lowercase and uppercase letters, a number, a symbol, no parts of the username or last name, and a 2-minute cooldown. There are two input fields: 'New password' and 'Re-enter password', both with toggle icons. A red error message 'This field cannot be left blank' is shown below the first field. A checkbox for 'Sign me out of all other devices.' is present. At the bottom is a green 'Reset Password' button.

**重要提示**

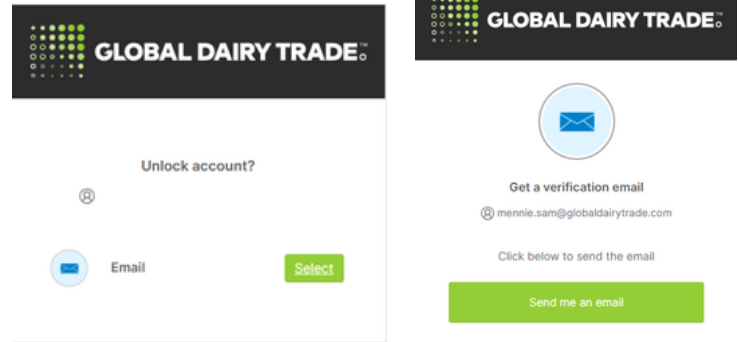
- 密码重置链接有时间限制。如果链接已过期，您需要向GDT要求重新发送密码重置邮件。
- 如果没有收到重置邮件，请检查您的垃圾邮件或垃圾邮箱。
- 请联系 GDT 支持团队：[help@globaldairytrade.info](mailto:help@globaldairytrade.info)。

→ 请参阅下一页（续）

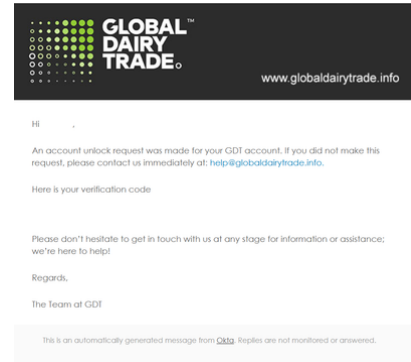
## 如何解锁账户

连续三次登录失败后，您的账户将被**锁定**。您需要先解锁账户才能继续登录。解锁账户步骤如下：

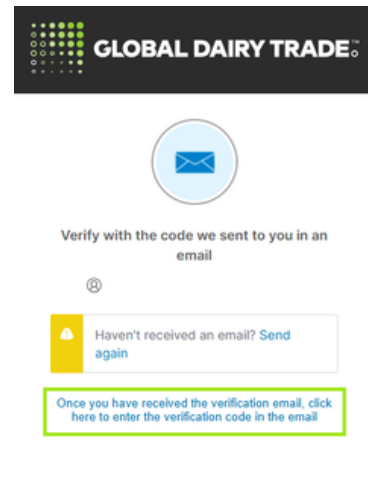
- 点击'Select'
- 点击'Send me an email'



- 您将收到一封系统自动发送的电子邮件，其中包含一个 6 位数验证码。



- 返回 MyGDT 登录页面，点击'Once you have received the verification email, click here to enter the verification code in the email'
- 输入 6 位数验证码。
- 系统会提示您输入密码。



### 重要提示

- 如果没有收到验证邮件，请检查您的垃圾邮箱。
- 如果您忘记了密码，请点击'Forgot password?'，并参考上述“如何重置密码”部分。
- 如果问题仍未解决，请联系 GDT 支持团队：[help@globaldairytrade.info](mailto:help@globaldairytrade.info)。

### 了解更多信息

登入 MyGDT 点击 [GDT Events | Training](#)

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